

**To be completed by the customer:**

Customer Name:

Order Number:

Date and Time:

Date and Time Signed For:

Please tick and score the following which apply to your return:

	The product is in A1 mint condition, as received, unused, with full resale value
	Returned with full and original packaging and all parts as new
	I have / have not installed any product
	I have / have not used any product
	I will use a reputable courier with full insurance

Please return to [sales@bikekits.co.uk](mailto:sales@bikekits.co.uk) within 14 days of receipt of delivery.

**To be completed by Electric Bike Kits Limited:**

Date and Time Return Requested:

	The product has been tested and is as new / faulty	
	The product does not / does show signs of installation	
	The product does not / does show signs of use	
Y	The testing and administration fee will be applied	
	An amount will be deducted for loss of value	

User app data:	Resaleable Rating A1 / A / B
	A1 Deduct admin fee A Deduct admin fee + 25% B Deduct Admin fee + 40%