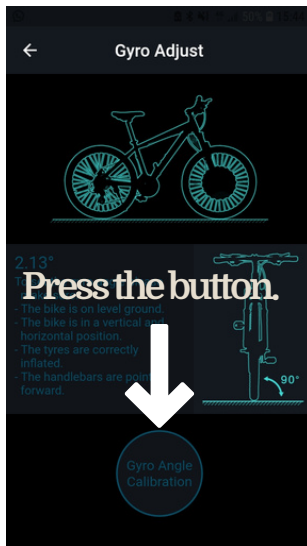


TROUBLESHOOTING

Gremlins can happen. This is likely to be a software/app issue than a mechanical issue. Should your ride experience a change, follow these steps to refresh your software.



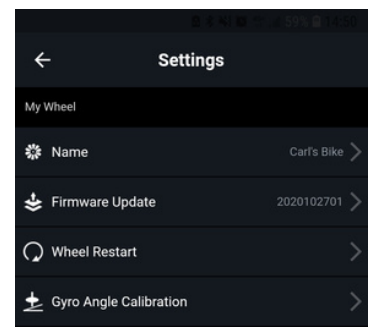
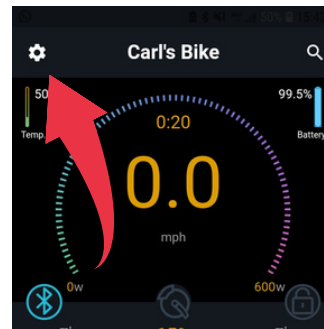
1



Place bike on flat, level ground and hold straight.

2

Click the settings cog (top left)



Check your settings:

- speed limit
- fault detection
- wheel restart
- firmware update

- The wheel is installed as per the video with the cable on the right hand side.
- The battery is installed as per the video on the downtube.
- When connecting the app, I used the magnifying glass (top right)
- I have no other devices connected to the Bluetooth.
- When calibrating, the bicycle is on level ground and is kept vertical.
- When riding, the assist mode is Manual and the assist level set to 50~99%.
- If the bike is equipped with shock absorption, the shock is locked.
- I have the latest firmware installed.